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BUS# SY	/S Code	SYS C	Code Description			
PC1003	1100	INTER	RIOR CLEAN	Total Line Count for System Code 1100 :	5	Cause-Reason
Work Order #	Line#	Close Date	Employee#	Description of Work		SCHEDULED SERVICE
1808533	1	04/27/2018	644	INTERIOR CLEAN		
						SCHEDULED SERVICE
1807667	1	04/18/2018	638	INTERIOR CLEAN		
						OPERATOR COMPLAINT
2001155	1	01/21/2020	627	INTERIROR CLEAN		
2001100	•	0 1/2 1/2020	QZ1	THE CONTROLL OF THE CONTROL OF THE C		OPERATOR COMPLAINT
1809037	1	05/04/2018	827	INTERIOR CLEAN		OF ENATOR COMIL EARLY
1009037	1	03/04/2010	021	INTERIOR GLEAN		SCHEDULED SERVICE
4040004	4	05/04/0040	007	INTERIOR OF EASI		SCHEDULED SERVICE
1910034	1	05/31/2019	627	INTERIOR CLEAN		
PC1003	1207	COOL	ING SYS LEAKS REPAI	R Total Line Count for System Code 1207 :	1	Cause-Reason
Work Order #	Line#	Close Date	Employee#	Description of Work		OPERATOR COMPLAINT
1214685	3	10/11/2012	746	coolant leak repaired		
PC1003	1300	AIR C	OND\HEATING SYSTEM	Total Line Count for System Code 1300 :	3	<u>Cause-Reason</u>
Work Order #	Line#	Close Date	Employee#	Description of Work		SCHEDULED SERVICE
1601578	4	03/02/2016	809	CHARGED A/C WITH SOME DYE		
						SCHEDULED SERVICE
1601578	5	03/02/2016	707	SENT TO N/C FOR A/C REPAIR		
						SCHEDULED SERVICE
1601578	2	03/02/2016	809	CHARGEED A/C		

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BUS# S	YS Code	SYS C	ode Description			
PC1003	1301	TROU	BLESHOOT AC SYSTE	M Total Line Count for System Code 1301 :	9	Cause-Reason
Work Order #	Line#		Employee#	Description of Work		OPERATOR COMPLAINT
1307693	1	06/27/2013	757	TROUBLESHOOT AC SYSTEM		
						OPERATOR COMPLAINT
1807750	1	04/26/2018	762	TROUBLESHOOT AC SYSTEMRAN AC SYSTEMCLUTCH ENGAG	GES BUT CO	
						OPERATOR COMPLAINT
1506812	1	04/30/2015	746	TROUBLESHOOT AC SYSTEM		0000 4000 00404 4040
4500700	4	04/00/0045	770	TROUBLEOUGOT AS OVOTEN PEGUADOE OVOTEN FOUND ONAL		OPERATOR COMPLAINT
1506793	1	04/29/2015	770	TROUBLESHOOT AC SYSTEM-RECHARGE SYSTEM FOUND SMAL	L LEAK @VA	
4504000	4	02/40/2045	740	TIC AIC CYCTEM		OPERATOR COMPLAINT
1504623	1	03/19/2015	746	T/S A/C SYSTEM		OPERATOR COMPLAINT
1310373	1	08/21/2013	746	t/s ac system		OPERATOR COMPLAINT
1310373		00/21/2013	740	vs ac system		OPERATOR COMPLAINT
1601749	1	02/09/2016	791	T/S A/C SYSTEM		OPERATOR COMPLAINT
1001749	'	02/09/2010	791	1/3 A/G 3131EM		OPERATOR COMPLAINT
1603107	1	04/12/2016	823	NEEDS A/C COMPRESSOR DRYER EVAPORATOR MOTOR MOUNT	T-POO	OF ERATOR COMIT EARLY
1000107		0 1/ 12/2010	020	NEEDO NO COMI NECCON DIVIEN EVA CIVILON MOTOR MOTOR MOTOR		OPERATOR COMPLAINT
1203648	1	03/30/2012	746	troubleshoot AC system-AC new process, recharge		
PC1003	1303	AC CC	MPRESSOR REPL	Total Line Count for System Code 1303 :	4	Cause-Reason
Work Order #	Line#		Employee#	Description of Work		OPERATOR COMPLAINT
1807750	3	04/26/2018	752	INSTALL AC COMPRESSORNEED BELT IDLER-POO		
						OPERATOR COMPLAINT
1807750	4	04/26/2018	837	COMPLETE INSTALLING AC COMP BELT, IDLER PULLEY, VACUE	UM & RECHA	
						OPERATOR COMPLAINT
1807750	2	04/26/2018	837	REMVD AC COMPRESSORNEED AC LKINE FROM CONDENSOR	TO COMPN	
						OPERATOR COMPLAINT
1603107	2	04/12/2016	823	A/C COMPRESSOR R/R		
PC1003	1311	A/C E	/APORATOR	Total Line Count for System Code 1311:	2	Cause-Reason
Work Order #	Line#		Employee#	Description of Work		NORMAL WEAR
1603107	5	04/12/2016	823	EVAPORATOR-WIP		
						OPERATOR COMPLAINT
1603107	6	04/12/2016	823	EVAPORATOR		
PC1003	1313	A/C EI	EC.COMPONENTS RE	PAI Total Line Count for System Code 1313 :	1	Cause-Reason
Work Order #	Line#		Employee#	Description of Work		OPERATOR COMPLAINT
1506812	2	04/30/2015	746	TROUBLESHOOT ELECTRICAL-REPAIR		

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BUS# SY	/S Code	SYS C	ode Description			
PC1003	1316	A/C D	RIER REPL	Total Line Count for System Code 1316 :	1	<u>Cause-Reason</u>
Work Order # 1603107	Line# 4	Close Date 04/12/2016	Employee# 823	<u>Description of Work</u> A/C DRYER		OPERATOR COMPLAINT
PC1003	1318	A/C S	YSTEM RE-CHARGE	Total Line Count for System Code 1318 :	1	Cause-Reason
Work Order # 1601749	<u>Line#</u> 2	Close Date 02/09/2016	Employee# 791	<u>Description of Work</u> REGEN SYSTEM		OPERATOR COMPLAINT
PC1003	1335	A/C S	YSTEM VACUUM	Total Line Count for System Code 1335 :	1	Cause-Reason
Work Order # 1203648	Line# 2	Close Date 03/30/2012	Employee# 746	<u>Description of Work</u> AC system vacuum		OPERATOR COMPLAINT
PC1003	1400	ELEC.	TRICAL SYSTEM	Total Line Count for System Code 1400 :	4	Cause-Reason
Work Order # 1413064	<u>Line#</u> 10	Close Date 10/12/2014	Employee# 823	Description of Work R/R CLOCK SPRING ON STEERING COLUMN-RESET CODE		SCHEDULED SERVICE
1816913	1	08/06/2018	828	ELECTRICAL SYSTEM		SCHEDULED SERVICE
1907439	4	05/28/2019	828	REMOVE O2 SENSORS EXHAUST COVERSHIELD RR ALTERMNTO	R AND BEL	OPERATOR COMPLAINT _T -WIP
1907439	5	05/28/2019	828	INSTALL O2 SENSORS HEAT SHEILD EGR VALVE BELT AND ALTE	ERNATOR	OPERATOR COMPLAINT
PC1003	1401	TROU	BLESHOOT ELECTRIC	CAL S Total Line Count for System Code 1401 :	7	<u>Cause-Reason</u>
Work Order # 1907439	<u>Line#</u> 3	Close Date 05/28/2019	Employee# 828	<u>Description of Work</u> VEHICLE NEEDS NEW ALTERNATOR BATTERY AND DRIVE BELT		OPERATOR COMPLAINT
1416445	3	12/08/2014	779	TSHOOT ELECTRICAL-PART ON ORDER-IGNITION HOUSING/HARD	OWARE	OPERATOR COMPLAINT
1413064	8	10/12/2014	823	TROUBLESHOOT AIR BAG LIGHT ON DASH-CODE b2293 WIRING T	O SYSTEM	SCHEDULED SERVICE -NEEDS CLOCK SPRING
1416445	2	12/08/2014	779	TROUBLEHSOOT ELECTRICAL-CK ALL FUSES, RELAY, ETCIGNIT	TION SWITC	OPERATOR COMPLAINT CH NR
1413064	6	10/12/2014	822	TROUBLESHOOT AIR BAG LIGHT ON DASH, CK SEAT BELT, SWITC	CH-WIP	SCHEDULED SERVICE
1413064	2	10/12/2014	822	KEYSWITCH WIRE HARNESS LOOSE-MODIFIED SOCKET		SCHEDULED SERVICE
1415153	5	10/22/2014	746	REPLC BATTERIES		OPERATOR COMPLAINT
PC1003	1403	ALTE	RNATOR BELT REPL	Total Line Count for System Code 1403 :	1	<u>Cause-Reason</u>
Work Order # 1416445	<u>Line#</u> 4	Close Date 12/08/2014	Employee# 770	<u>Description of Work</u> R/R STEERING COLUMN		OPERATOR COMPLAINT

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BUS# SY	S Code	SYS Cod	de Description			
PC1003	1407	BATTER	IES CHECK	Total Line Count for System Code 1407:	2	Cause-Reason
Work Order#	Line#	Close Date	Employee#	Description of Work		MECHANIC DEFECT
1306881	3	06/05/2013	746	CHARGE BATTERY		
						OPERATOR COMPLAINT
1415153	2	10/22/2014	746	CHARGE BATTERY-ok front noise needs diagnosis		
PC1003	1408	BATTER	IES REPLACE	Total Line Count for System Code 1408:	1	Cause-Reason
Work Order #	Line#	Close Date	Employee#	Description of Work		MECHANIC DEFECT
1204119	2	03/30/2012	806	replcd battery, charginging system okay		
PC1003	1409	EXTERIO	OR LIGHTING	Total Line Count for System Code 1409:	7	Cause-Reason
Work Order #	Line#		Employee#	Description of Work		SCHEDULED SERVICE
1101538	2	02/17/2011	736	TAIL LIGHTS		
						SCHEDULED SERVICE
1104800	3	06/03/2011	736	tail light		
						SCHEDULED SERVICE
1311373	3	09/14/2013	736	REPAIR OUTSIDE LIGHT		
						SCHEDULED SERVICE
1717208	4	11/07/2017	828	REPLC BULB ON REAR BRAKE SIGNAL		
						OPERATOR COMPLAINT
1313261	1	10/19/2013	757	EXTERIOR LIGHTING-REPAIRED		
						NORMAL WEAR
1810291	2	05/18/2018	837	R/R FRONT HEAD LIGHTSHEAD LIGHT ON ORDER		
						OPERATOR COMPLAINT
1818625	5	09/05/2018	828	REPLACE LICENSE PLATE LIGHTS		
PC1003	1410	INTERIO	R LIGHTING	Total Line Count for System Code 1410:	2	<u>Cause-Reason</u>
Work Order#	Line#	Close Date	Employee#	Description of Work		OPERATOR COMPLAINT
1202750	2	02/28/2012	783	interior dome light stay on, ts door and ignition switches, lubed switches, ok		
						OPERATOR COMPLAINT
1202750	2	02/28/2012	809	interior dome light stay on, ts door and ignition switches, lubed switches, ok $% \left(1\right) =\left(1\right) \left(1\right) \left($		
PC1003	1411	HORNS		Total Line Count for System Code 1411:	1	Cause-Reason
Work Order#	Line#		Employee#	Description of Work		SCHEDULED SERVICE
1717208	3	11/07/2017	828	REPLCD HORN		
PC1003	2201	TROUBL	ESHOOT STEERING	SYS Total Line Count for System Code 2201 :	1	Cause-Reason
Work Order#	Line#	Close Date	Employee#	Description of Work		OPERATOR COMPLAINT
1603107	7	04/12/2016	823	NEEDS POWER STEERING PUMP AND [POWER STEERING FLUID 2 BO	OTTLES	DRIVER DOOR LOCK ME

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BUS# SY	'S Code	SYS Co	ode Description	· · · · · · · · · · · · · · · · · · ·		
PC1003	2207	STEER	ING WHEEL	Total Line Count for System Code 2207 :	3	Cause-Reason
Work Order #	Line#	Close Date	Employee#	Description of Work		OPERATOR COMPLAINT
1401882	1	02/10/2014	779	STEERING WHEEL-TROUBLESHOOT TOOK STEERING APART		
						NORMAL WEAR
1401882	2	02/10/2014	779	INSTALL NEW CONTROLS @STEERING COLUMN		
						SCHEDULED SERVICE
1400734	3	02/03/2014	779	INSTALL STEERING WHEEL		
PC1003	2220	PWR S	TEERING PUMP REPLA	ACE Total Line Count for System Code 2220 :	1	Cause-Reason
Work Order #	Line#	Close Date	Employee#	Description of Work		OPERATOR COMPLAINT
1603107	9	04/12/2016	823	POWER STEERING PUMP		
PC1003	2300	SUSPE	NSION SYSTEM	Total Line Count for System Code 2300:	1	Cause-Reason
Work Order #	Line#	Close Date	Employee#	Description of Work		SCHEDULED SERVICE
1824988	2	11/29/2018	828	REPLCD SWAY BAR LINKS		
PC1003	2306	SHOCK	(S REPL	Total Line Count for System Code 2306:	1	Cause-Reason
Work Order #	Line#	Close Date	Employee#	Description of Work		SCHEDULED SERVICE
1923331	4	02/04/2020	849	REPLCD FRONT/REAR SHOCKS		
PC1003	2500	BODY		Total Line Count for System Code 2500 :	2	Cause-Reason
Work Order #	Line#	Close Date	Employee#	Description of Work		SCHEDULED SERVICE
1516514	1	11/24/2015	809	BODY- INSTALL KEY HOLDER		
						SCHEDULED SERVICE
1923331	2	02/04/2020	849	REPLCD DRIVER DOOR LATCH		
PC1003	2501	ACCIDI	ENT DAMAGE REPAIR	Total Line Count for System Code 2501 :	1	Cause-Reason
Work Order #	Line#	Close Date	Employee#	Description of Work		SCHEDULED SERVICE
1204497	3	04/05/2012	736	loose panel		

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BUS# SYS Code		SYS Code	<u>Description</u>		
PC1003	2505	WIPERS		Total Line Count for System Code 2505: 11	<u>Cause-Reason</u>
Work Order #	Line#	Close Date	Employee#	Description of Work	SCHEDULED SERVICE
1717208	6	11/07/2017	752	STARTED TO INSTALKL MIRRORNEED MORE PARTSWIP	
					SCHEDULED SERVICE
1304860	5	04/19/2013	746	REPAIR WIPER HOSE	
	_				SCHEDULED SERVICE
1400734	2	02/03/2014	779	REPLC WINDSHIELD SPRAY KIT FOR WASHER	00115011150 05011105
1107507	2	09/12/2011	746	raplace windshield winer	SCHEDULED SERVICE
1107507	2	09/12/2011	740	replace windshield wiper	OPERATOR COMPLAINT
1701398	1	01/27/2017	752	R/R WIPER BLADES	OF LIVATOR COMPLAINT
1701000		01/21/2011	702	TVICTIII EICBEIGEG	OPERATOR COMPLAINT
1412582	2	09/08/2014	746	MIRROR CONTROL COVER IS BROKEN-POO-FRONT LEFT SIDE-WIP	
					OPERATOR COMPLAINT
1818625	6	09/05/2018	828	REPLACE WINDSHEILD WASHER NOZZLES	
					SCHEDULED SERVICE
1818625	3	09/05/2018	828	REPLACE WIPER BLADES	
					SCHEDULED SERVICE
1405989	2	05/01/2014	746	wipers replace	
4740000	4	07/04/0047	750	DD WIDED DI ADEC	OPERATOR COMPLAINT
1712986	1	07/21/2017	753	RR WIPER BLADES	SCHEDIII ED SERVICE
1803044	2	02/15/2018	837	R/R WIPER BLADES	SCHEDULED SERVICE
PC1003	2506	DOORS		Total Line Count for System Code 2506: 4	Cause-Reason
Work Order #	Line# 7		Employee#	Description of Work	SCHEDULED SERVICE
1413064	,	10/12/2014	823	INSTALLATION OF REAR RIGHT HANDLE	SCHEDULED SERVICE
1413064	9	10/12/2014	823	REMOVE R/REAR DOOR PANEL TO GET PART #-POO	SOFIEDOLLD SERVICE
1710007	5	10/12/2017	020	REMOVE TO LETTING #1 00	SCHEDULED SERVICE
1413064	11	10/12/2014	823	R/R REAR RIGHT PANEL	
					SCHEDULED SERVICE
1413064	5	10/12/2014	746	RIFGHT SIDE REAR DOOR HANDLE ON ORDER	

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BUS#	SYS Code	SYS Code	<u>Description</u>			
PC1003	2510	MIRRORS		Total Line Count for System Code 2510 :	8	Cause-Reason
Work Order #	Line#	Close Date	Employee#	Description of Work		SCHEDULED SERVICE
1413064	4	10/12/2014	746	REPAIR MIRROR		
	_					OPERATOR COMPLAINT
1407820	2	06/06/2014	746	FRONT MIRROR ASSY		OPERATOR COMPLAINT
1407820	1	06/06/2014	746	MIRROR-FRONT MIRROR INSIDE NEEDS REPLC		OPERATOR COMPLAINT
1407020	'	00/00/2014	740	WINTON-I NON'I WINTON INCIDE NEEDS NEI EG		SCHEDULED SERVICE
1717208	5	11/07/2017	828	R/R BROKEN REAR VIEW MIRROR		CONEDULES CENTROL
						OPERATOR COMPLAINT
1610130	3	07/19/2016	773	R/R RIGHT REAR VIEW MIRROR		
						SCHEDULED SERVICE
1609856	2	07/14/2016	820	FOUND R/S EXTERIOR MIRROR BROKENPART ON ORDER		
						OPERATOR COMPLAINT
1412582	4	09/08/2014	746	REPAIR MIRROR		
4747000	7	44/07/0047	000	INOTALL MIDDOD COVEDS OTHE NEED LOVOTICK DEATE INCIDE		SCHEDULED SERVICE
1717208	7	11/07/2017	828	INSTALL MIRROR COVERSSTILL NEED JOYSTICK PLATE INSIDE		
PC1003	2600	BRAKES		Total Line Count for System Code 2600 :	1	<u>Cause-Reason</u>
Work Order #		Close Date	Employee#	Description of Work		MECHANIC DEFECT
1415593	1	10/29/2014	746	BRAKES-CK FRONT BRAKES, OIL LEAK CALIPER R/SIDE-POO		
PC1003	2601	TROUBLES	SHOOT BRAKES	Total Line Count for System Code 2601 :	1	<u>Cause-Reason</u>
Work Order #			Employee#	Description of Work		OPERATOR COMPLAINT
1611377	1	08/14/2016	752	T/S BRAKES		
PC1003	2603	FRONT RE	LINE	Total Line Count for System Code 2603:	4	Cause-Reason
Work Order #		Close Date	Employee#	Description of Work		SCHEDULED SERVICE
1611377	2	08/14/2016	752	INSTALLED NEW FRONT BRAKLES		
4445450	•	10/00/00 11	740	EDON'T DRAWE BARONEED BERLO		OPERATOR COMPLAINT
1415153	3	10/22/2014	746	FRONT BRAKE PADS NEED REPLC		ODEDATOR COMPLAINT
1415153	4	10/22/2014	746	REPLCD FRONT BRAKE PADS		OPERATOR COMPLAINT
14 10 103	4	10/22/2014	/ 4 U	NEI LOD FNONT DNAKE FADS		MECHANIC DEFECT
1415593	2	10/29/2014	746	REPLC FRONT LEFT SIDE CALIPER		WEST WATER BETTER
PC1003	2716	Replace Pu	ırge Valve	Total Line Count for System Code 2716 :	1	Cause-Reason
Work Order #	Line#		Employee#	Description of Work		OPERATOR COMPLAINT
1617934	3	12/29/2016	819	R/R VALVE COVER GASKETPOOWIP		

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BUS#	SYS Code	SYS Cod	le Description			
PC1003	2800	ENGINE		Total Line Count for System Code 2800 :	4	Cause-Reason
Work Order #	Line#	Close Date	Employee#	Description of Work		OPERATOR COMPLAINT
1610130	2	07/19/2016	773	NEED TO INSTTALL OIL CAP		
						SCHEDULED SERVICE
1304860	2	04/19/2013	746	REPAIRED ENGINE COVER		
						OPERATOR COMPLAINT
1818625	4	09/05/2018	828	REPLACE EVAP CANISTER AND GAS CAP		
						SCHEDULED SERVICE
1923331	3	02/04/2020	849	REPLCD ENGINE OIL PAN		
PC1003	2801	TROUBL	ESHOOT ENGINE	Total Line Count for System Code 2801 :	6	Cause-Reason
Work Order #	<u>Line#</u>		Employee#	Description of Work		OPERATOR COMPLAINT
1617934	1	12/29/2016	818	TROUBLESHOOT ENGINEMISS FIRESVALVE COVER GASKET LI	EAKING OIL	I NSPARK PLUG CHAN
						SCHEDULED SERVICE
1919952	1	01/21/2020	849	T/S ENGINE -DROVE CAR WILL NOT SHIFT PROPERLY		
						SCHEDULED SERVICE
1803044	3	02/15/2018	837	R/R AIR FILTER		
						OPERATOR COMPLAINT
1610130	1	07/19/2016	773	T/S ENGINE #0415 CVLEARED CODES , AND REPLACED FUEL CAP		
						OPERATOR COMPLAINT
1720597	1	12/18/2017	809	T/S ENGINE SCAN ECM FOR CODES P0451 EVAP EMISSION SYSTE	EM PRESSI	URE SENSOR CODE
						SCHEDULED SERVICE
1413064	3	10/12/2014	746	TS ENGINE-CONT PM		

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BUS# SY	YS Code	SYS Code	<u>Description</u>			
PC1003	2803	NO START	•	Total Line Count for System Code 2803:	10	Cause-Reason
Work Order#	Line#	Close Date	Employee#	Description of Work		OPERATOR COMPLAINT
1416445	1	12/08/2014	779	NO START-HAD TO PUSH INTO SHOP		
						SCHEDULED SERVICE
1104800	2	06/03/2011	736	ts charging system		
1445450	4	40/00/0044	740	NO OTART OUTOR OTART OVOTEN		OPERATOR COMPLAINT
1415153	1	10/22/2014	746	NO START-CHECK START SYSTEM		FARRICATE DEFLIRRISH
1918418	1	10/09/2019	849	NO STARTCKD BATTERYDEADCHARGEDTOOK		FABRICATE, REFURBISH
1910410	ı	10/09/2019	049	NO STANTOND BATTENTDEADCHANGEDTOOK		MECHANIC DEFECT
1306881	1	06/05/2013	746	NO START-CK START SYSTEM, BATTERY LOW		WEST DATE DELL'EST
	·	33/33/23/3				OPERATOR COMPLAINT
1204119	1	03/30/2012	806	NO START-tested battery-failed, checked charging system		
						OPERATOR COMPLAINT
1903453	1	02/19/2019	762	NO STARTCKD/CLEANED BATTERY & TERMINALSREINSTALLE	D AND STA	RTED CAR
						OPERATOR COMPLAINT
1412582	1	09/08/2014	746	NO START-CHECK START SYSTEM		
						OPERATOR COMPLAINT
1202750	1	02/28/2012	783	no start-jump start-ok		
4000750	4	00/00/0040	000			OPERATOR COMPLAINT
1202750	1	02/28/2012	809	no start-jump start-ok		
PC1003	2810	AIR FILTE		Total Line Count for System Code 2810 :	1	<u>Cause-Reason</u>
Work Order #		Close Date	Employee#	Description of Work		OPERATOR COMPLAINT
1805362	3	03/23/2018	797	JUMP BATTERY STARTER -CAR CHECK OK		
PC1003	2813	ENGINE O	IL LEAK	Total Line Count for System Code 2813:	1	<u>Cause-Reason</u>
Work Order #	Line#		Employee#	Description of Work		SCHEDULED SERVICE
1311373	2	09/14/2013	736	REPAIR OIL LEAK		
PC1003	2816	ENGINE G	ASKETS/SEALS	REPL Total Line Count for System Code 2816 :	1	Cause-Reason
Work Order #	Line#		Employee#	Description of Work		OPERATOR COMPLAINT
1617934	4	12/29/2016	819	COMPLETE VALVE COVER REPAIRINSTALL SPARK PLUGS & COIL	.S	
PC1003	2818	ENGINE M	OUNTS REPL	Total Line Count for System Code 2818:	1	Cause-Reason
Work Order #	Line#		Employee#	Description of Work		OPERATOR COMPLAINT
1603107	3	04/12/2016	823	MOTOR MOUNT R/R		
PC1003	2900	TRANSMIS	SSION	Total Line Count for System Code 2900 :	1	Cause-Reason
Work Order #	Line#		Employee#	Description of Work		MECHANIC DEFECT
1306881	2	06/05/2013	746	REPAIRED LOW TRANSMISSION FLUID		

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BUS# SY	/S Code	SYS Co	ode Description			
PC1003	2901	TROUB	LESHOOT TRANSMIS	SION Total Line Count for System Code 2901 :	1	Cause-Reason
Work Order #		Close Date	Employee#	Description of Work		OPERATOR COMPLAINT
1919952	2	01/21/2020	849	T/S TRANS -ROAD TEST CAR WILL NOT SHIFT PROPERLY	CHECKED CODES IN	TRANS MODULE AN
PC1003	2906	TRANS	MISSION LEAKS REP	Total Line Count for System Code 2906:	1	<u>Cause-Reason</u>
Work Order #		Close Date	Employee#	Description of Work		SCHEDULED SERVICE
1304860	3	04/19/2013	746	REPAIR TRANSMISSION OIL LEAK		
PC1003	2918	TRANS	MOUNT REPLACE	Total Line Count for System Code 2918:	1	Cause-Reason
Work Order #	Line#	Close Date	Employee#	Description of Work		SCHEDULED SERVICE
1601578	3	03/02/2016	809	RR TRANS		
PC1003	4000	TIRES		Total Line Count for System Code 4000 :	13	Cause-Reason
Work Order #	Line#	Close Date	Employee#	Description of Work		OPERATOR COMPLAINT
1504623	2	03/19/2015	746	FLAT TIRE ALARM OUT		
						SCHEDULED SERVICE
1216216	2	11/14/2012	746	right rear tire replcmnt		
						OPERATOR COMPLAINT
1008548	1	09/01/2010	783	TIRES		
						OPERATOR COMPLAINT
2009298	1	05/22/2020	820	TIRESCKD PRESSURE ON ALL TIRES		
						OPERATOR COMPLAINT
1506812	4	04/30/2015	746	REPLCD FLAT TIRE ALARM		
						OPERATOR COMPLAINT
1316114	1	12/13/2013	746	TIRES		
						OPERATOR COMPLAINT
1916579	1	09/10/2019	752	TIRESREPAIR R/R TIRE		
						OPERATOR COMPLAINT
1400013	1	01/02/2014	731	TIRES-ADUST AIR PRESSURE ON ALL FOUR TIRES		
						SCHEDULED SERVICE
1906496	2	04/05/2019	828	REMOVE SCREWREPAIR WITH PLUG		
						OPERATOR COMPLAINT
1214685	1	10/11/2012	746	TIRES-right rear tire replcmnt		
						SCHEDULED SERVICE
1818625	2	09/05/2018	828	REPLACE ALL TIRES		
						OPERATOR COMPLAINT
1617934	2	12/29/2016	707	R/R (4) TIRES		
						SCHEDULED SERVICE
1107507	3	09/12/2011	746	rr/r front tires		

WO Close Date Range: 01/22/2010 to 07/27/2020 System Code Range: 1100 to 9700

DO4000	4654	TIBE BE	MID	Tabilities One of Co. C. C. L. 1001		Onus - December
PC1003	4001	TIRE REF		Total Line Count for System Code 4001 :	2	Cause-Reason
Work Order #		Close Date	Employee#	Description of Work		SCHEDULED SERVICE
1710297	2	06/12/2017	752	REPLACE FRONT TIRES		
						OPERATOR COMPLAINT
1010374	1	10/25/2010	783	TIRE REPAIR		
PC1003	4011	L/F TIRE	REPLACEMENT	Total Line Count for System Code 4011 :	4	Cause-Reason
Work Order#	Line#	Close Date	Employee#	Description of Work		SCHEDULED SERVICE
1210276	3	07/12/2012	746	front left tire replcmnt		
						SCHEDULED SERVICE
1505498	2	04/06/2015	770	R/R LEFT FRONT TIRE		
						OPERATOR COMPLAINT
2009298	2	05/22/2020	820	R/R LF TIRE		
						OPERATOR COMPLAINT
1008548	2	09/01/2010	783	REPLCD TIRE		
PC1003	4012	R/F TIRE	REPLACEMENT	Total Line Count for System Code 4012 :	4	Cause-Reason
Work Order #	Line#	Close Date	Employee#	Description of Work		SCHEDULED SERVICE
1210276	2	07/12/2012	746	front right tire replcmnt		
						SCHEDULED SERVICE
1505498	3	04/06/2015	770	R/R RIGHT FRONT TIRE		
						OPERATOR COMPLAINT
1316114	2	12/13/2013	746	FRNT RIGHT TIRE REPLACED		
						OPERATOR COMPLAINT
1008548	3	09/01/2010	783	REPLCD TIRE, SET SNSR		
PC1003	4015		RE REPLACEMENT	Total Line Count for System Code 4015 :	5	<u>Cause-Reason</u>
				Description of Work	5	OPERATOR COMPLAINT
Work Order # 1802128	Line# 3	Close Date 02/01/2018	<u>Employee#</u> 820	RR RIGHT REAR TIME		OF LIVATOR COMPLAINT
1002120	3	02/01/2010	020	KK KIGHT KEAK TIME		COUEDINED CEDVICE
4747000	2	11/07/2017	000			SCHEDULED SERVICE
1717208	2	11/07/2017	828	REPLCD RIGHT REAR TIRE		00115011150 0557 "05
1001000		0.4.4.0.40.5.4.5	-	DEDI OD DIGUT DE AD TIDE		SCHEDULED SERVICE
1304860	4	04/19/2013	746	REPLCD RIGHT REAR TIRE		
						OPERATOR COMPLAINT
1309856	1	08/09/2013	757	R/R/O TIRE REPLACEMENT		
						OPERATOR COMPLAINT
1617205	3	12/10/2016	820	R/R RIGHT REAR TIRE		
PC1003	5002	RADIOS		Total Line Count for System Code 5002 :	1	Cause-Reason
Work Order#		Close Date	Employee#	Description of Work		SCHEDULED SERVICE
1204497	2	04/05/2012	736	repair antenna		

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BUS# S	SYS Code	SYS C	ode Description		
PC1003	5004	AVL	Repairs	Total Line Count for System Code 5004: 1	Cause-Reason
Work Order #		Close Date	Employee#	Description of Work	SCHEDULED SERVICE
1505590	1	04/06/2015	713	AVL-REPAIRS	
PC1003	8010	TRAVE	EL TIME - Road Call	Total Line Count for System Code 8010: 6	<u>Cause-Reason</u>
Work Order #			Employee#	Description of Work	MAJOR MECHANICAL BREAKDOWN
1907439	1	05/28/2019	783	TRAVEL TIME ROAD CALL TAKERSERVICE RELEIF CAR TO SWAP OUT	MAJOR MECHANICAL BREAKDOWN
1907439	1	05/28/2019	859	TRAVEL TIME ROAD CALL TAKERSERVICE RELEIF CAR TO SWAP OUT	WAJON WESTANICAL BREARDOWN
1007 100	•	00/20/2010	000	THE ROLL OF THE PROPERTY OF TH	MAJOR MECHANICAL BREAKDOWN
1617205	1	12/10/2016	752	TRAVEL TIMEROAD CALL	
					MAJOR MECHANICAL BREAKDOWN
1617205	1	12/10/2016	819	TRAVEL TIMEROAD CALL	
4005202	4	00/00/0040	700	TRAVEL TIME BOAD CALL CERVICE TRUCK	OTHER MECHANICAL BREAKDOWN
1805362	1	03/23/2018	798	TRAVEL TIME ROAD CALL -SERVICE TRUCK	MAJOR MECHANICAL BREAKDOWN
1802128	1	02/01/2018	753	TRAVEL TIME ROAD CALL	MAJOR MEGIANICAE BREARDOWN
PC1003	8011	TROU	BLESHOOT ROAD CA	LL Total Line Count for System Code 8011: 5	Cause-Reason
Work Order #			Employee#	Description of Work	OPERATOR COMPLAINT
1802128	2	02/01/2018	753	T/S ROAD CALL -REAR RIGHT FLAT	
					OPERATOR COMPLAINT
1805362	2	03/23/2018	797	T/S ROAD CALL DIAG CAR NO START -BATTERY DEAD	ODEDATOR COMPLAINT
1907439	2	05/28/2019	783	T/S ROAD CALL POSSIBLE BAD ENG HAVE KAUFFS TO BACK TO SC SHOP	OPERATOR COMPLAINT
1907439	2	03/20/2019	703	1/3 ROAD CALL FOSSIBLE BAD ENG HAVE RAOFFS TO BACK TO SC SHOP	OPERATOR COMPLAINT
1907439	2	05/28/2019	859	T/S ROAD CALL POSSIBLE BAD ENG HAVE KAUFFS TO BACK TO SC SHOP	
					OPERATOR COMPLAINT
1617205	2	12/10/2016	752	TROUBLESHOOT ROAD CALLNO TIRE IN STOCK FOR THIS CAR	
PC1003	8020	MISCE	LLANEOUS Travel Tir	me Total Line Count for System Code 8020 : 4	<u>Cause-Reason</u>
Work Order #	Line#		Employee#	Description of Work	MISCELLANEOUS
1611377	3	08/14/2016	752	BRING TO APEX FOR NEW TIRES	
4044077	2	00/44/0040	004	DDING TO ADEX FOR NEW TIDES	MISCELLANEOUS
1611377	3	08/14/2016	664	BRING TO APEX FOR NEW TIRES	MISCELLANEOUS
1611377	4	08/14/2016	664	BRING BACK FROM APEX	WISCLEAMEOUS
1011077	•	33/11/2010	001	State State to the Ext	MISCELLANEOUS
1611377	4	08/14/2016	627	BRING BACK FROM APEX	

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<u>BUS#</u> <u>S</u>	YS Code	SYS Co	de Description			
PC1003	9103	4,000 M	ILE PM CARS	Total Line Count for System Code 9103:	8	Cause-Reason
Work Order #	Line#	Close Date	Employee#	Description of Work		SCHEDULED SERVICE
1803044	1	02/15/2018	837	4K MILE PM CARSCOMPLETED		
						SCHEDULED SERVICE
1107507	1	09/12/2011	746	4K mile PM CARS		
						SCHEDULED SERVICE
1004180	1	05/03/2010	746	PM Complete		
						SCHEDULED SERVICE
1004180	1	05/03/2010	746	PM Complete		
						SCHEDULED SERVICE
1004180	1	05/03/2010	749	PM Complete		
						SCHEDULED SERVICE
2014269	1	07/27/2020	849	4K MILE PM CARSCOMPLETED		
						SCHEDULED SERVICE
1601578	1	03/02/2016	809	4.000 PM CARS		
						SCHEDULED SERVICE
1311373	1	09/14/2013	736	4K MILE PM CARS		
PC1003	9108	8,000 M	ILE PM CARS	Total Line Count for System Code 9108:	5	Cause-Reason
Work Order#	Line#	Close Date	Employee#	Description of Work		SCHEDULED SERVICE
1110258	1	11/26/2011	746	8K mile PM CARS		
						SCHEDULED SERVICE
1007626	1	08/17/2010	746	completed pm		
						SCHEDULED SERVICE
1609856	1	07/14/2016	820	6K MILE PM CARSCOMPLETED		
						SCHEDULED SERVICE
1400734	1	02/03/2014	779	8K MILE PM CARS		
						SCHEDULED SERVICE
1810291	1	05/18/2018	837	8K MILE PM CARSCOMPLETED		

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BUS# SY	'S Code	SYS C	ode Description			
PC1003	9112	12,000	MILE PM CARS	Total Line Count for System Code 9112:	5	Cause-Reason
Work Order # 1011083	Line# 1	Close Date 11/13/2010	Employee# 746	Description of Work 12K MILE PM CARS/COMPLETE		SCHEDULED SERVICE
1405989	1	05/01/2014	746	12.000 mile pm cars		SCHEDULED SERVICE
1818625	1	09/05/2018	828	12.000 mile pm cars		SCHEDULED SERVICE
1614592	1	10/18/2016	752	12.000 MILE PM		SCHEDULED SERVICE
	·					SCHEDULED SERVICE
1204497	1	04/05/2012	736	12K mile PM CARS		
PC1003	9116		MILE PM CARS	Total Line Count for System Code 9116 :	5	<u>Cause-Reason</u>
Work Order #	Line#		Employee#	Description of Work		SCHEDULED SERVICE
1101538	1	02/17/2011	736	16K MILE PM CARS		SCHEDULED SERVICE
1413064	1	10/12/2014	822	16K MILE PM CARS		SCHEDULED SERVICE
1702016	1	02/07/2017	752	16K MILE PM CARSCOMPLETED		SCHEDULED SERVICE
1824988	1	11/29/2018	828	16K MILE PM CARSCOMPLETED		SCHEDULED SERVICE
1210276	1	07/12/2012	746	16K mile PM CARS		
PC1003	9120	20,000	MILE PM CARS	Total Line Count for System Code 9120 :	5	Cause-Reason
Work Order # 1906496	<u>Line#</u> 1	Close Date 04/05/2019	Employee# 828	Description of Work 20K MILE PM CARSCOMPLETED		SCHEDULED SERVICE
1710297	1	06/12/2017	752	20.000 MILE PM		SCHEDULED SERVICE
1505498	1	04/06/2015	770	20K MILE PM CARS		SCHEDULED SERVICE
1216216	1	11/14/2012	746	20K mile PM CARS		SCHEDULED SERVICE
	·					SCHEDULED SERVICE
1104800	1	06/03/2011	736	20K mile PM		

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BUS# SY	S Code	SYS Co	ode Description			
PC1003	9124	24,000	MILE PM CARS	Total Line Count for System Code 9124:	4	Cause-Reason
Work Order #	Line#	Close Date	Employee#	Description of Work		SCHEDULED SERVICE
1304860	1	04/19/2013	746	24K MILE PM CARS-COMPLETE		
						SCHEDULED SERVICE
1717208	1	11/07/2017	828	24K MILE PM CARSCOMPLETED		
						SCHEDULED SERVICE
1511985	1	08/25/2015	746	24K MILE PM CARS		
						SCHEDULED SERVICE
1923331	1	02/04/2020	849	24K MILE PM CARSCOMPLETED		
PC1003	9400	IN SER	VICE P.M.	Total Line Count for System Code 9400 :	1	Cause-Reason
Work Order #	Line#	Close Date	Employee#	Description of Work		SCHEDULED SERVICE
1000620	1	01/22/2010	736	completed in service pm		

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BUS#	SYS Code	SYS Code Description				
PC1003	9700	TEST R	UN/ROAD TEST	Total Line Count for System Code 9700 :	24	Cause-Reason
Work Order # 1506812	<u>Line#</u> 3	Close Date 04/30/2015	Employee# 746	Description of Work ROAD TEST-OK		OPERATOR COMPLAINT
1300012	3	04/30/2013	740	ROAD TEST-OR		OPERATOR COMPLAINT
1603107	8	04/12/2016	823	DRIVE/ RUN TEST		00115011150 05011105
1216216	3	11/14/2012	746	road test-ok		SCHEDULED SERVICE
						SCHEDULED SERVICE
1110258	2	11/26/2011	746	ROAD TEST		SCHEDULED SERVICE
1413064	12	10/12/2014	823	ROAD TEST		
1415593	3	10/29/2014	746	ROAD TEST		MECHANIC DEFECT
1410000	3	10/23/2014	740	NOAD TEOT		MECHANIC DEFECT
1306881	4	06/05/2013	746	ROAD TEST		SCHEDULED SERVICE
1007626	2	08/17/2010	746	road test		SCHEDOLLD SLIVICE
4007750	_	04/00/0040	007	DOAD TEST		OPERATOR COMPLAINT
1807750	5	04/26/2018	837	ROAD TEST		SCHEDULED SERVICE
1004180	2	05/03/2010	746	Road Test		
1307693	2	06/27/2013	757	ROAD TEST-FUELED		OPERATOR COMPLAINT
						OPERATOR COMPLAINT
1214685	2	10/11/2012	746	road test-not satisfactory, coolant leak		OPERATOR COMPLAINT
1214685	4	10/11/2012	746	road test-ok		or Eratifort domin Eratif
1919952	3	01/21/2020	627	PICK UP FROM DEALER		OPERATOR COMPLAINT
1919902	3	01/21/2020	021	FICK OF FROM BEALER		SCHEDULED SERVICE
1405989	3	05/01/2014	746	road test		ODEDATOR COMPLAINT
1310373	2	08/21/2013	746	road test		OPERATOR COMPLAINT
						OPERATOR COMPLAINT
1412582	3	09/08/2014	746	ROAD TEST-OK		OPERATOR COMPLAINT
1504623	3	03/19/2015	746	ROAD TEST		

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BUS# S	YS Code	SYS C	ode Description			
PC1003	9700	TEST F	RUN/ROAD TEST	Total Line Count for System Code 9700 :	24	Cause-Reason
Work Order #	Line#	Close Date	Employee#	Description of Work		SCHEDULED SERVICE
1511985	2	08/25/2015	746	ROAD TEST-OK		
						SCHEDULED SERVICE
1210276	4	07/12/2012	746	road test		
	_					OPERATOR COMPLAINT
1203648	3	03/30/2012	746	road test-ok		ODEDATOR COMPLAINT
4002452	0	02/40/2040	700	DOAD TESTED OV		OPERATOR COMPLAINT
1903453	2	02/19/2019	762	ROAD TESTEDOK		OPERATOR COMPLAINT
1603107	10	04/12/2016	823	RUN/ DRIVE TEST		OFERATOR COMPLAINT
1003107	10	04/12/2010	020	NOW BRIVE TEOT		OPERATOR COMPLAINT
1617934	5	12/29/2016	819	ROAD TEST		5. 2. 2